Quality Policy
of Lackwerke Peters GmbH & Co. KG
and all Companies of the Peters Group

**APPROPRIATE QUALITY MANAGEMENT**
- Clear Instructions
- Well Structured, Defined and Workable Processes
- Strategic Planning
- Reproducibility
- Experience

**RESOURCE MANAGEMENT**
- Supplier Management
- 2nd Sources
- Professional Development

**INNOVATION**
- Open to New Things
- Industry 4.0
- Future-Oriented
- Knowledge Management
- Technical Progress
- Patents
- Well Structured and Target-Oriented Research and Development
- Best Practice

**CONTINUOUS IMPROVEMENT**
- Steady Improvement Claim
- Optimisation
- Evaluate and Record Modifications
- Failure and Risk Management (Emergency Plan)
- Error Culture System
- Responsible Handling of Risks
- FMEA
- Process Stability
- Define Requirements before Start of Process

**FRAMEWORK**
- Air Traffic Safety: “Known Consignor”
- Smooth Customs Procedures: AEO
- Hazardous Goods and Transport Law
- Chemicals Legislation
- REACH